

billing exception records via the billing verifications system;  
generating a billing exception response record for one or  
more repair agent responses; and  
notifying the customer of the repair agent responses.

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15. A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein facilitating repair agent review further comprises facilitating review by a repair agent managing representative of all billing exception records.

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16. A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein facilitating repair agent review further comprises facilitating review by a repair agent field representative of only those billing exception records that are associated with a field repair facility for which the field representative is responsible.

17. A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein the billing exception records are displayed in a format that complies with the Association of American Railroads Interchange Rules governing billing repair cards.

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18. A system for verifying vendor charges billed to a customer, comprising:

a billing verification database;

means for loading a set of billing data associated with the charges into the database;

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a customer graphical user interface in communication with the database and operable to facilitate customer review of the billing data to identify a plurality of billing exceptions associated with a plurality of disputed charges and to generate a billing exception record in the database for each of the billing

exceptions;

a vendor graphical user interface in communication with the database and operable to facilitate vendor review of the billing exception records to generate a billing exception response record in the database for each of the reviewed billing exception records.

19. A system for verifying vendor charges billed to a customer as in claim 18, wherein each billing exception response record is contained within the corresponding billing exception record.
20. A system for verifying vendor charges billed to a customer as in claim 18, further comprising:
  - a server in communication with the billing verification database, and operable to generate a plurality of custom web pages; and wherein
  - the customer graphical user interface and the vendor graphical user interface each include at least one of the plurality of custom web pages generated by the server.
21. A system for verifying vendor charges billed to a customer as in claim 20, wherein the customer graphical user interface is displayed on a customer computer workstation that is in communication with the server via a distributed computer network.
22. A system for verifying vendor charges billed to a customer as in claim 20, wherein the vendor graphical user interface is displayed on a vendor computer workstation that is in communication with the server via a distributed computer network.
23. A system for verifying vendor charges billed to a customer as in claim 18, further comprising:

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the means for loading the set of billing data transfer the set of billing data from the mainframe accounting system to the billing verification database.

24. A system for verifying vendor charges billed to a customer as in claim 18, wherein the server is in communication with a customer accounts payable system.